



**Alkira Fuel is known for its professional response and ease of doing business. Alkira Fuel is a reputable supplier and are known to the industry for its talent development.**

**Alkira Fuel covers the whole group and includes *Alkira Fuel Program Pty Ltd* and *Alkira Fuel Management Pty Ltd*.**

## **Quality Policy Statement**

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In support of Alkira Fuel's vision, the policy is to maintain a practical but comprehensive Quality Management System based on AS/NZS ISO 9002:2015. This will be central to the delivery of our commitment to customer satisfaction and continuous improvement.

Relevant, attainable and current Objectives for the QMS will be communicated to staff and progress against them measured and reported.

The policy embraces the following key principles:

- The satisfaction of customers, both external and internal, shall be the primary focus of the quality management system
- Systems and controls shall be designed to ensure complete understanding of customer requirements and consistently accurate and effective product provision
- Suppliers are integral to the quality process and company staff shall work closely with them to meet customer's needs
- Staff shall be encouraged and empowered to participate in quality improvement activities through teamwork and consultation
- All staff shall have individual responsibility for understanding and applying this Quality Policy in the performance of their task
- Company management is fully committed to the Quality Policy through provision of resources, active participation in quality improvement activities leadership by example.